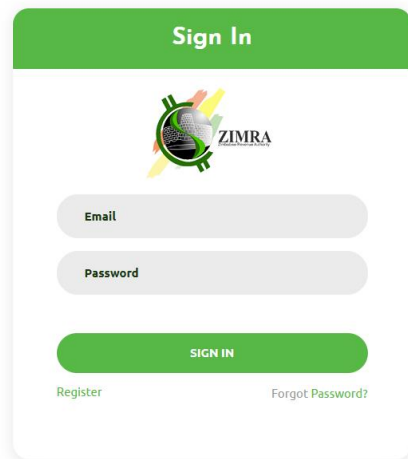


## How to apply for the e-TIP using the ZIMRA e-TIP Portal

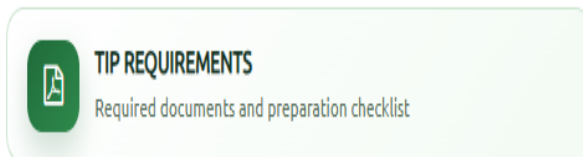
1. Use the following URL (Link) to get on the ZIMRA e-TIP web page <https://ecustoms.zimra.co.zw/etip/> and the page is displayed.

### ZIMRA Temporary Import Permit (TIP) System



The image shows a 'Sign In' form with a green header. Below the header is the ZIMRA logo. The form contains two input fields: 'Email' and 'Password'. Below these fields is a green 'SIGN IN' button. At the bottom of the form, there are two links: 'Register' and 'Forgot Password?'.

2. Click TIP requirements icon.



3. The details will open automatically in a separate window.

**Documentation required for Processing TIP**

- Valid driver's passport clearly indicating the duration of stay in Zimbabwe (as shown by immigration stamp and endorsement)
- Registration book of the motor vehicle and trailer (if applicable).
- Police clearance if from any other country other than Mozambique.
- Affidavit/ letter of authority from the owner if not owner driven.
- Valid work permit/ permanent resident permit if driver is a Zimbabwean.
- Vehicle should be in good condition and road worthy

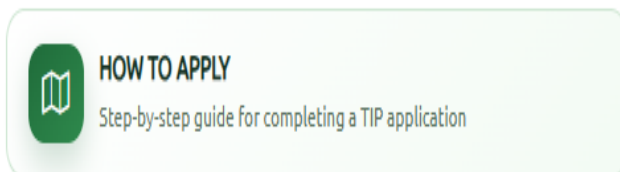
**Types of vehicles eligible for Temporary Import Permit (TIP)**

- Passenger type (light) motor vehicles commonly known as sedans, station wagons, and motorcycles.
- Goods carrying motor- vehicles with a gross vehicle weight not exceeding five tones such as pick-ups and double cabs.
- Passenger carrying motor vehicles with a seating capacity not exceeding 15 people including the driver.
- Trailers, boat trailer and caravans being pulled by the vehicles mentioned above.

**What are the fees and charges payable?**

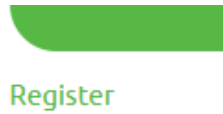
- Road Access Fee is USD10.00 each time the vehicle enters the country.
- Third party insurance is USS30 per month and for each subsequent month, the vehicle stays in the country.
- Carbon Tax is USD10.00 per month and for each subsequent month, the vehicle stays in the country.

4. Click How to apply icon to view step by step E-TIP application in a new window.



## 5. REGISTRATION OF E-TIP

- a. Select **Register** if you don't have an account.




- b. The sign-up page will be displayed.

---

### ZIMRA Temporary Import Permit (TIP) System

## Sign Up



Firstname

Surname

Select Gender ▾

Email

Select Telephone Country Code ▾

Mobile Number

Passport Number

Driver's License number

National ID Number

**Nationality**

**Home Address**

**Home City**

Select Home Country



**Enter new password**

**Confirm new password**

**SIGN UP**

Already have an account? [Sign In](#)

c. Capture your **Sign-Up** details

ZIMRA Temporary Import Permit (TIP) System

## Sign Up



**RUTENDO**

**NEMARAMBA**

**Female** ▾

**rnemaramba@zimra.co.zw**

Zimbabwe (263) ✕

**785115973**

**EM154684**

**AA1458456652**

**631584845575**

631584845575

Zimbabwean

Harare

Harare

Zimbabwe

✕

.....

.....

SIGN UP

[Already have an account? Sign In](#)

- d. After capturing the sign-up details, select **“SIGNUP”** and a message dialogue box is displayed to verify your email.

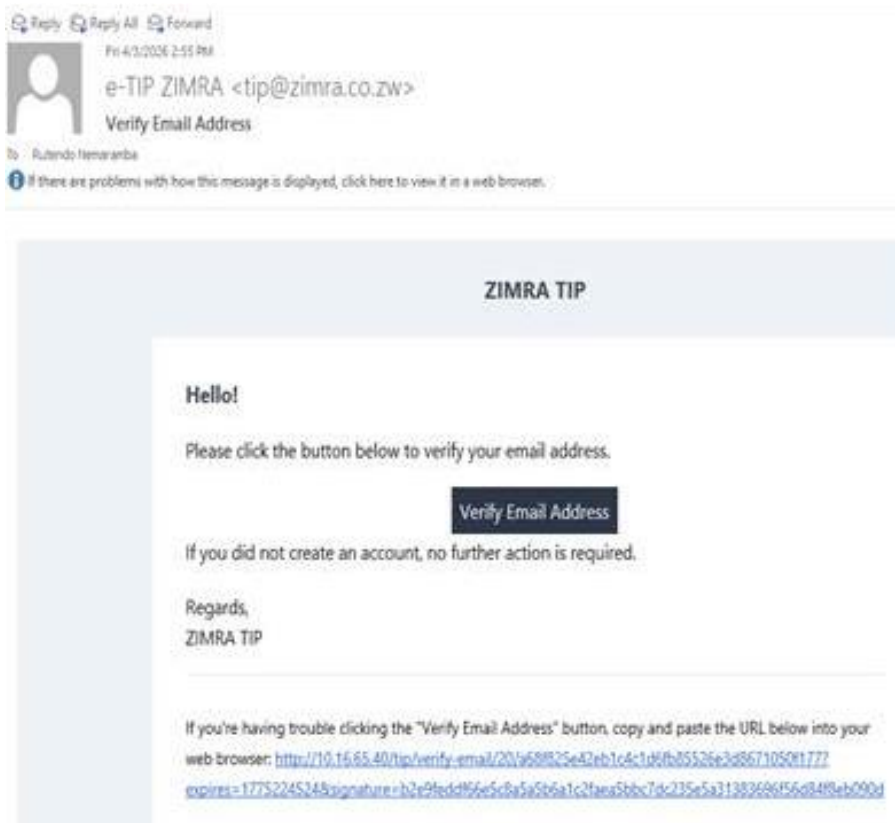
### Almost done — verify your email

We sent an account activation link to [memaramba@zimra.co.zw](mailto:memaramba@zimra.co.zw). Please check your inbox (and spam/junk folder). The link will activate your account — after activation you can sign in.

[Go to Login](#)

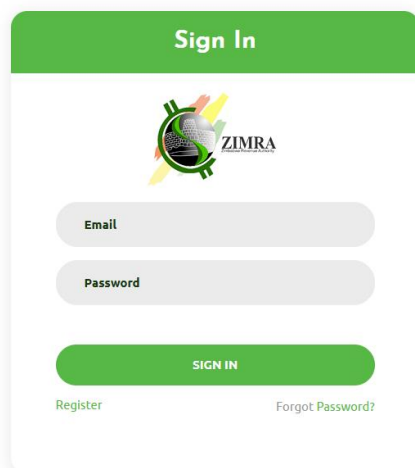
If you did not receive the email within a few minutes, verify the email address is correct and try again. If you need help, contact support.

- e. Check the email for verification to complete the registration process.



- f. Click verify email address and sign in box is displayed.

ZIMRA Temporary Import Permit (TIP) System



## 6. SIGN IN

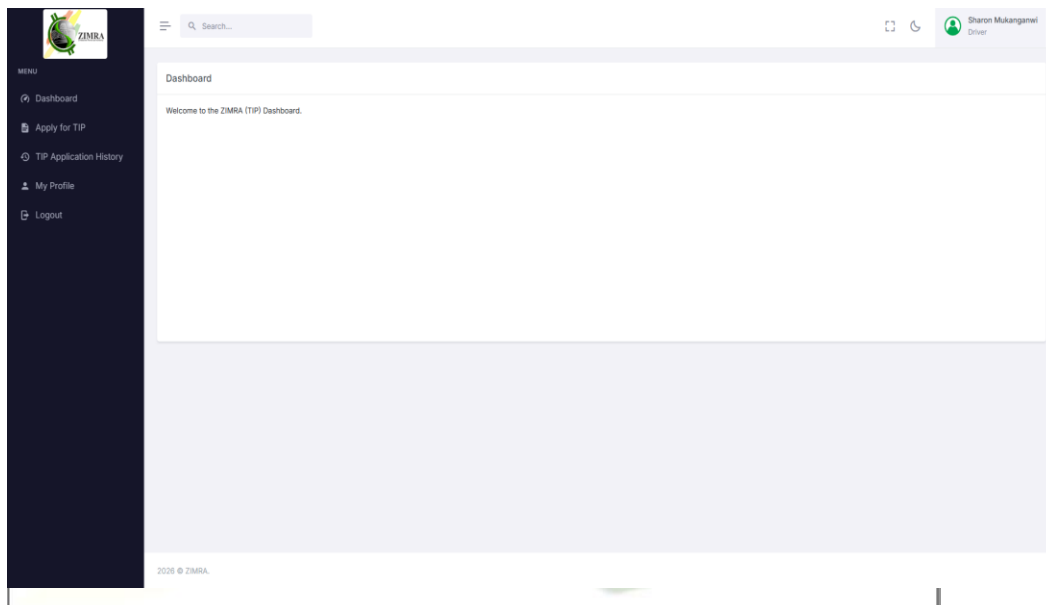
- a. Capture your email address on the email address field and password on the password field

ZIMRA Temporary Import Permit (TIP) System



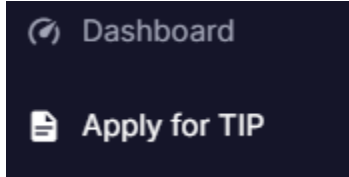
The image shows a 'Sign In' form with a green header. Below the header is the ZIMRA logo. There are two input fields: 'Email' and 'Password'. Below these fields is a green 'SIGN IN' button. At the bottom of the form, there are two links: 'Register' and 'Forgot Password?'.

- b. Click on '**SIGN IN**' and the dashboard page will appear



## 7. TIP APPLICATION

- a. Click on Apply for TIP



- b. A New TIP Application page will open

A screenshot of a web application interface for applying for a Temporary Import Permit (TIP). The page title is 'Apply for Temporary Import Permit (TIP)'. The user is identified as 'RUTENDO NEMARAMBA Driver'. The form is divided into sections: 'DRIVER' and 'OWNER'. The 'DRIVER' section includes fields for Firstname (RUTENDO), Surname (NEMARAMBA), Email (memaramba@zimra.co.zw), Mobile Number (785159273), Passport Number (EMTS4684), National ID Number (63584845575), Driver's License Number (AA1438456852), and Current Country of Residence (Zimbabwe). There is also a text area for 'Driver Visiting Address \*' with a placeholder 'Enter full visiting address in Zimbabwe'. The 'OWNER' section has a dropdown for 'Owner Type \*' with 'Select type' selected. The 'VEHICLE' section is partially visible at the bottom.A screenshot of the same web application interface, showing the 'VEHICLE' section. It includes fields for 'Enter Vehicle Chassis Number \*' (Chassis Number), 'Vehicle Registration Number' (Vehicle Registration Number), 'Vehicle Type \*' (Private Car), 'Vehicle Country Of Manufacture \*' (Select country of manufacture), 'Vehicle Make \*' (Vehicle Make e.g Toyota, Nissan), 'Vehicle Model \*' (Vehicle Model e.g Hilux, Land Cruiser), 'Vehicle Value \*' (Vehicle Value, USD), 'Vehicle Year of Manufacture \*' (Vehicle Year of Manufacture), 'Engine Number \*' (Engine Number), 'Vehicle Engine Size (cc) \*' (Vehicle Engine Size), 'Body Type \*' (Select Body Type --), 'Colour \*' (Colour), 'Date of Entry in Zimbabwe \*' (Select Date of Entry), and 'Date of Exit from Zimbabwe \*' (Select Date of Exit). Below this is the 'TRAILER' section with radio buttons for 'Do you have a trailer?' (Yes, No). At the bottom, the 'OTHER GOODS' section is partially visible, showing a table header with columns: '#', 'Goods Description', 'Serial Number', 'Quantity', and 'Value'.

-- Select Body Type --      Colour

Date of Entry in Zimbabwe \*      Date of Exit from Zimbabwe \*

Select Date of Entry      Select Date of Exit

**TRAILER**  
 Do you have a trailer?  
 Yes \*     No \*

**OTHER GOODS**

#	Goods Description	Serial Number	Quantity	Value
1	<input type="text" value="Goods Description"/>	<input type="text" value="Serial Number"/>	<input type="text" value="Quantity"/>	<input type="text" value="Value"/> <input type="text" value="USD"/>
2	<input type="text" value="Goods Description"/>	<input type="text" value="Serial Number"/>	<input type="text" value="Quantity"/>	<input type="text" value="Value"/> <input type="text" value="USD"/>
3	<input type="text" value="Goods Description"/>	<input type="text" value="Serial Number"/>	<input type="text" value="Quantity"/>	<input type="text" value="Value"/> <input type="text" value="USD"/>
4	<input type="text" value="Goods Description"/>	<input type="text" value="Serial Number"/>	<input type="text" value="Quantity"/>	<input type="text" value="Value"/> <input type="text" value="USD"/>
5	<input type="text" value="Goods Description"/>	<input type="text" value="Serial Number"/>	<input type="text" value="Quantity"/>	<input type="text" value="Value"/> <input type="text" value="USD"/>

2026 © ZIMRA.

c. The Driver's details in the fields provided auto-populates.

Apply for Temporary Import Permit (TIP)

**DRIVER**

Firstname: RUTENDO      Surname: NEMARAMBA

Email: memaramba@zimra.co.zw      Mobile Number: 79515973

Passport Number: EMT54994      National ID Number: 631584845575

Driver's License Number: AA1458456652      Current Country of Residence: Zimbabwe

Driver Visiting Address \*  
 Enter full visiting address in Zimbabwe

Intended Port of Entry \*      Intended Port of Exit \*  
 Select intended port of entry      Select intended port of exit

**OWNER**  
 Owner Type \*  
 Select type

**VEHICLE**

d. Select the intended port of entry and exit.

Driver Visiting Address \*

Intended Port of Entry \*

Intended Port of Exit \*

e. Select "Owner type".

## OWNER

Owner Type \*

Individual
<b>Individual</b>
Company
Select relationship

i. If the owner is an individual, select relationship.

Select relationship
<b>Select relationship</b>
I am the Owner of the Vehicle
Vehicle is owned by another person

ii. If you select "I am the owner of the vehicle" this page will be display.

## OWNER

Owner Type \*

Driver / Owner Relationship \*

iii. If you select "Vehicle is owned by someone", this page will be displayed. Capture the details of the owner of the vehicle.

### Vehicle Owner Details

Owner Firstname *	Owner Surname *
<input type="text" value="Owner Firstname"/>	<input type="text" value="Owner Surname"/>
Owner Passport Number *	Owner National ID *
<input type="text" value="Owner Passport Number"/>	<input type="text" value="Owner National ID"/>
Owner Gender *	
<input type="text" value="Select gender"/>	
Owner Home Address *	
<input type="text" value="Owner Home Address"/>	

- iv. If you select “owner type” company, this page will be displayed. Capture the details of the company.

**OWNER**

Owner Type \*  
Company

Company Name \*  
Company Name

Company Address \*  
Company Address

Country of Company Registration \*  
Select company registration country

- f. Capture the vehicle details.

**VEHICLE**

Enter Vehicle Chassis Number \*  
AW154816HYY144

Vehicle Registration Number  
ACE4561

Vehicle Type \*  
Private Car

Vehicle Country Of Manufacture \*  
Japan

Vehicle Make \*  
TOYOTA

Vehicle Model \*  
HILUX

Vehicle Value \*  
30000 USD

Vehicle Year of Manufacture \*  
2021

Engine Number \*  
ET458156H

Vehicle Engine Size (cc) \*  
2800

Body Type \*  
DOUBLE CAB

Colour \*  
SILVER

Date of Entry In Zimbabwe  
03/04/2026

Date of Exit from Zimbabwe  
03/05/2026

- g. If you intend to bring a trailer, click the Check box “**YES**”, and the fields for trailer details will be open for capturing trailer details. Otherwise, if no trailer, click “**NO**”

### TRAILER

Do you have a trailer?

Yes \*  No \*

Vehicle Registration Number \*

AER1255

Vehicle Chassis Number \*

ASW4554F

Vehicle Make \*

TRAILER

Vehicle Type Code

CARAVANS\_AND\_TRAILERS

Vehicle Year \*

2023

Vehicle Color \*

WHITE

Vehicle Country Of Manufacture \*

xMalaysia

Trailer Body Type \*

CARAVAN

Vehicle Amount \*

10000

Vehicle Currency \*

USD

### OTHER GOODS

- h. If you intend to bring other goods temporarily such as cameras, laptops e.t.c, capture the details.

### OTHER GOODS

#	Goods Description	Serial Number	Quantity	Value	
1	HP LAPTOP	HP115412565	1	800	USD
2	Goods Description	Serial Number	Quantity	Value	USD
3	Goods Description	Serial Number	Quantity	Value	USD
4	Goods Description	Serial Number	Quantity	Value	USD
5	Goods Description	Serial Number	Quantity	Value	USD

- i. Click 'Submit & Next' after capturing all the details.

Submit & Next

Cancel Application

- j. After clicking submit & Next, the new page will display showing the traveler's intended period of stay and motor vehicle details.

TIP application submitted successfully!

TIP Reference: **TRA-\*\*\*\*\***  
Primary Vehicle Chassis Number: ABCDE12345  
Period of Stay: 17 Apr 2026 to 30 Apr 2026

TRAVELLER STAY DURATION

**14 days**

Primary Vehicle Details

Registration Number: AAA1234	Chassis Number: ABCDE12345	VIN Number: ABCDE12345
Make: TOYOTA	Model: HILUX	Year: 2025
Color: SILVER	Country Of Manufacture: Afghanistan	Body Type: SUV
Amount: 50,000.00	Currency: USD	Vehicle Type Code: 1

Trailer Details

Registration Number: CD1230	Chassis Number: ZYX0123456789	Make: TRAILER
Year: 2023	Color: WHITE	Country Of Manufacture: Afghanistan
Body Type: CARAVAN	Amount: 20,000.00	Currency: USD
Vehicle Type Code: CARAVANS_AND_TRAILERS		

Please proceed to check your insurance details below before final submission.

Click the button below to check if you have active insurance coverage for your stay period in Zimbabwe.

Primary Vehicle Chassis Number

ABCDE12345

Primary Vehicle Registration Number

AAA1234

Trailer Chassis Number

ZYX0123456789

Trailer Registration Number

CD1230

[Check Insurance Status](#)

k. Click **“check Insurance status”** to check if the vehicle has a valid insurance policy.

Please proceed to check your insurance details below before final submission.

Click the button below to check if you have active insurance coverage for your stay period in Zimbabwe.

Primary Vehicle Chassis Number

ABCDE12345

Primary Vehicle Registration Number

AAA1234

Trailer Chassis Number

ZYX0123456789

Trailer Registration Number

CD1230

[Check Insurance Status](#)

l. The system will display insurance status of the vehicle.

i. Valid policy that covers the stay (full cover- (MIP/COMESA))

Traveller Period of Stay  
2026-04-17 to 2026-04-30

**Vehicle Insurance Panel** ✓ FULL

Provider: MIP  
Searched Providers: MIP  
Policy Number: ZIM-TIP-ICZ-2026-XX-001070  
Policy Start: 16 Apr 2026  
Policy End: 15 May 2026

Matched Valid Policies (Vehicle): 1

Policy #	Reference	Start	End
ZIM-TIP-ICZ-2026-XX-001070	TRA-0000186	16 Apr 2026	15 May 2026

Coverage fully satisfied.

**Trailer Insurance Panel** ✓ FULL

Provider: MIP  
Searched Providers: MIP  
Policy Number: ZIM-TIP-ICZ-2026-XX-001039  
Policy Start: 15 Apr 2026  
Policy End: 14 May 2026

Matched Valid Policies (Trailer): 1

Policy #	Reference	Start	End
ZIM-TIP-ICZ-2026-XX-001039	TRA-0000186	15 Apr 2026	14 May 2026

Coverage fully satisfied.

Policy Status

Primary vehicle:  
VALID POLICY FOUND

Trailer:  
VALID POLICY FOUND

Primary Vehicle Insurer Found

MIP

Trailer Insurer Found

MIP

Providers Checked by Insurance Service

MIP

Primary vehicle: fully covered for the entire stay period.  
Trailer: fully covered for the entire stay period.  
All required insurance is fully covered. You can proceed to summary.

---

**Payment Summary**

Total Insurance:	USD 0.00
Road Access Fee:	USD 10.00
Carbon Tax:	USD 0.00
TOTAL PAYABLE	
USD 10.00	

I acknowledge that I will pay the total amount shown above.

Continue to Next Page

The system will display any additional fees applicable. Proceed to (o), to acknowledge the ability to pay other fees.

ii. Valid policy that does not cover the entire period of stay (partial cover).

Traveller Period of Stay  
2026-04-17 to 2026-05-17

**Vehicle Insurance Panel** ⚠ PARTIAL

Provider: MIP  
Searched Providers: MIP  
Policy Number: ZIM-TIP-ICZ-2026-XX-001012  
Policy Start: 02 May 2026  
Policy End: 01 Jul 2026

Matched Valid Policies (Vehicle): 1

Policy #	Reference	Start	End
ZIM-TIP-ICZ-2026-XX-001012	TRA-0000192	02 May 2026	01 Jul 2026

Quote Start: 2026-04-17  
Coverage is partially satisfied for this stay period.

Primary Vehicle Insurer Found

MIP

Trailer Insurer Found

N/A

Providers Checked by Insurance Service

MIP

Primary vehicle: partially covered for the stay period.  
Additional cover is required for the primary vehicle before final submission.

---

**Request Insurance Quotation - Vehicle Only**

Select a cover period for the vehicle. The existing policy only partially covers the stay period.

Vehicle Policy Length

60 Days Get Quotation

The system will indicate partial cover and option to request a quotation to cover the remaining period of stay that is not covered by the insurance.

iii. No valid policy.

The screenshot shows a 'Vehicle Insurance Panel' with a red border and a close button. It displays the following information:

- Provider: MIP
- Searched Providers: MIP & COMESA
- Policy Number: N/A
- Policy Start: N/A
- Policy End: N/A
- Quote Start: 2026-04-17
- No active insurance policy found for vehicle (MIP & COMESA)

Below this, there are four status boxes:

- Policy Status: Primary vehicle: **NO VALID POLICY**
- Primary Vehicle Insurer Found: N/A
- Trailer Insurer Found: N/A
- Providers Checked by Insurance Service: MIP & COMESA

A blue message box states: 'Primary vehicle: not covered for the stay period. Additional cover is required for the primary vehicle before final submission.'

At the bottom, there is a 'Request Insurance Quotation - Vehicle Only' section with a dropdown menu for 'Vehicle Policy Length' set to '60 Days' and a 'Get Quotation' button.

The system will indicate no valid policy and option to request a quotation to cover the period of stay.  
Proceed to (n), to get quotation.

m. Select a cover period that can fully cover the stay.

The screenshot shows the 'Request Additional Insurance Quotation' form. It includes the following elements:

- Section title: Request Additional Insurance Quotation
- Instruction: Select a cover period that can fully cover the traveller stay period of 2 days (from 04 Apr 2026).
- Section title: Policy Length
- Dropdown menu: A list of options including '30 Days', '60 Days', '90 Days', and '120 Days'. The '30 Days' option is currently selected and highlighted in blue.
- Button: A purple 'Get Quotation' button.

n. Click **“get quotation”** and the system will automatically calculate insurance and other fees payable.

Quotation Information		
<b>Quotation Number:</b> QUO-ICZ-2026-000094	<b>Status:</b> VALID	<b>Cover Period:</b> SIXTY_DAYS
<b>Primary Insurance Provider:</b> ICZ-MIP	<b>Trailer Insurance Provider:</b> ICZ-MIP	<b>Start Date:</b> 2026-04-03 00:00:00
<b>End Date:</b> 2026-06-01 23:59:59	<b>Currency:</b> USD	

INSURANCE	
<b>Primary Insurance Provider:</b>	ICZ-MIP
<b>Trailer Insurance Provider:</b>	ICZ-MIP
<b>Primary Vehicle Insurance:</b>	USD 40.00
<b>Trailer Insurance:</b>	USD 20.00
<b>Insurance Total:</b>	USD 60.00

OTHER FEES	
<b>Road Access Fee:</b>	USD 10.00
<b>Carbon Tax:</b>	USD 10.00
<b>Other Fees Total:</b>	USD 20.00

TOTAL PAYABLE

## USD 80.00

- o. Tick the acknowledgement box to confirm your ability to pay and click "Continue to Next Page".

I acknowledge that I will pay the total amount shown above.

[Continue to Next Page](#)

- p. Tick the driver's declaration and undertaking confirmation box declaring that the information provided is true and accurate.

DRIVER'S DECLARATION AND UNDERTAKING

I, the undersigned hereby declare that I am a bona-fide visitor to Zimbabwe and undertake, in respect of the vehicle(s) and other goods on this permit:

1. not to sell, pledge or otherwise dispose of them in Zimbabwe; and
2. not to allow them to be used by any resident of Zimbabwe; and
3. to remove them from Zimbabwe on expiry of this permit, or on my departure from Zimbabwe whichever is the earlier.

Warning! Heavy penalties may be imposed for false declarations and/or non-compliance.

I have read, understood, and agree to the above declaration. I also confirm that all the information provided is correct.

[Submit Application](#)

[Restart Application](#)

- q. After confirmation, click "Submit Application".

- r. The border instruction notification will pop up with the TIP reference number that will be presented to ZIMRA for processing.

## Dashboard


TIP application was saved successfully. A confirmation email will be sent to your email address shortly.

**Border Instruction:** Present reference number **TRA-0000101** to the ZIMRA TIP officer when you arrive at the border.

Welcome to the ZIMRA (TIP) Dashboard.

## 8. UPDATE MY E-TIP PROFILE

- a. Click on the **“My Profile”** icon.

 **My Profile**

- b. Click on **“Update my Details”**, to update the profile if there are any changes needed to be done.

### My Profile

Firstname:  
Sharon

Mobile Number:  
782406752

Driver's License:  
A0026123456

Home Country:  
Zimbabwe

Surname:  
Mukanganwi

Passport Number:  
ABC0123456

Home Address:  
12345 TEST RUN

Nationality:  
Zimbabwean

Email:  
smukanganwi@zimra.co.zw

National ID Number:  
630123456Z04

Home City:  
smukanganwi@zimra.co.zw

[Update My Details](#)

[Change Password](#)

c. Edit the details.

Update My Details

---

Mobile Number	782406752	Passport Number	ABC0123456
Driver's License	A0026123456	Home Country	Zimbabwe
Home City	smukananwi@zimra.co.zw		
Home Address	12345 TEST RUN		

---

Firstname:	Surname:	Email:	National ID Number:
Sharon	Mukananwi	smukananwi@zimra.co.zw	630123456Z04

d. Click on **“save changes”** and the updated details will be saved.

